

My downloads are unusually slow.

This may occur while running several different applications simultaneously. You may also have other active downloads running.

The following options will help you narrowing down the problem.

- Did you activate EcoMode? If yes, please click on "Download" to resume downloads at maximum speed.
- Do you have many different programmes running that require access to the internet? Please close such programmes to check whether your download speed will increase.
- Do you also notice slow downloads from other websites? Please check your internet access. You may need to contact your ISP.

If you still cannot log in, please contact our friendly Customer Care in writing or over the phone.

usenet.nl Support

<https://help.usenet.nl/Knowledgebase/50028/My-downloads-are-unusually-slow>